



13C Industrial Drive
Elmira, Ontario N3B 2S1
Telephone: (519) 669-4533
1-800-461-1355
Fax: (519) 669-3124
E-mail: info@k-transit.com
www.k-transit.com

AODA – Accessibility Standards for Customer Service Record of Customer Feedback Form

Thank you for using Kiwanis Transit. We value all of our customers and strive to meet everyone's needs. Please let us know when the date, time, and pick-up/drop-off locations.

Date/Time:

Locations:

1. Were you satisfied with the customer service we provided you? (Please indicate your response(s) by circling or highlighting the chosen field)

Yes

No

Somewhat

Comments

2. Was our customer service provided to you in an accessible manner?

Yes

No

Somewhat

Comments



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3. Did you experience any problems accessing the service?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

Contact Information (optional)

Name: _____ Phone Number: _____

Email: _____

Thank you,

Kiwanis Transit Management